- 1. I have added ladies spa service and approved from the admin panel, first of all it was not showing approved on the customer side. Second is it was showing in the service list on the customer side and on selecting a service there was no such services available in vendors services list. So we have talked about this that if a vendor is not capable of doing some service, he should not be shown to the customer.
- User can go to add address from cart screen and can delete that address and come back to cart screen where he could change selected address for the order and moved to next when there was no address added.
- 3. When I selected to pay from the wallet, it showed me a confirmation dialog, and when I chose No, it stuck in the dialog loop.
- 4. If a customer clicks on the info tab from the payment tab, it shows me unnecessary dialog and does not let me go to the info tab.
- 5. There is no email received to the vendor regarding order but received to the customer only and not in every case.
- 6. Vendor was deactivated from admin panel but received a service from customer
- 7. Also customers can cancel the job even when it's already started by the vendor which is not practically possible. We need to add some constraints here.
- 8. I was not able to change the sub category of a service on the vendor side when I went to the services page and tried to edit a service.
- 9. Bottom banner with S. NO 5 showing a different image if it is selected as the bottom banner, but shows the right image if selected as top banner. I changed the top banner with S No 3 (Ashish vendor) to the bottom banner, then the customer apps banner gets blank and empty screens... we have a grayed out banner at top and a grayed out banner at bottom that's it. When there is no banner to show, there is gray empty banner (tested for bottom banners)

- 10. I can listen to the notification sounds, but there is no notification visible.
- 11. In app notification, there is no image received which was attached with notification.
- 12. I can't see support related tickets submitted by customers. Like where we receive them?

 On the admin panel? How customers can track their submitted support request.
- 13. Register as service provider is not showing me registrations form anymore, instead it is bringing me to the google play store.
- 14. During customer sign up, when you click on location, and dismiss location permission dialog without giving location permission, then it shows a dialog enable location or proceed, if you click proceed app gets crashed.
- 15. Invalid referral code makes registration stuck after entering otp.
- 16. Vendor can not remove busy, if he makes a busy slot from his schedule.
- 17. Clicking on any document in the profile section bottom brings us to a web page, which never loads.
- 18. When a vendor clicks on any tab, the bottom menu remains visible to the user, but if the vendor selects my schedule tab it gets dismissed.
- 19. Image is updating on the profile screen, but not in the header section of the side navigation drawer.
- 20. Resend OTP is not working on customer apps.
- 21. Customer was able to change the password of the vendor. Simply go to change the password from the customer app and enter any other vendor number and then you will be able to change the password.

- 22. After changing the password on the customer app, choosing a new password user was moved to the map screen which is strange.
- 23. Update passwords fields are not validated.
- 24. If a customer/vendor clicks to edit number and comes back to change number and proceed, loading never ends. You can test go to the profile of the vendor and click change password then enter number, click send OTP and then click edit icon and then after changing number click again on Send OTP and loading never ends.
- 25. On both apps, if we do google login, the user sees the sign up form. If the user registers itself successfully and does a logout and clicks again to go google login, this time the user must be logged in as he was registered already, but the app shows him sign up form again.
- 26. Customer has added his address already, but when he logs in it goes to the map screen, and if the user navigates back it goes to a blank white screen which should not be the case.
- 27. On check out flow, when a user does have any selected address and goes to add a new address, and add a new address, after adding it, the user selects the address and gets back to the home screen instead of the screen where he was before adding the address.
- 28. If I have added a package from a vendor, when I see on his profile where services and packages tabs are available, I can't see any option that shows me the package has already been selected or not or I can't even add more than a package. On the other hand, if a user has added a service, it shows counter buttons as + & to increase or decrease the service quantity.
- 29. How I can mark a package completed and use the date time list button is really confusing. If a customer adds more than one time slot and marks them as completed, the package never moves to completed, but if we add only one and mark it completed at first, that package moves to completed tab.

- 30. Booking notifications do not bring me to the booking screen.
- 31. Customer can see add ons option for the package order but on vendor side there is nothing to add, add ons
- 32. Vendor can't see the reason for the canceled order, not even the admin.
- 33. Package order is canceled from the customer and it is still visible in the new orders tab on vendor side even on refreshing.
- 34. Vendors can add items in the used date time list even if the order is canceled.
- 35. Order was canceled and the vendor was still able to add addons.
- 36. If a customer cancels an order and the vendor does not refresh its screen and set the order to start or complete, there is no error. Canceled order can be set completed from the vendor side.
- 37. Rating option is single line, it should be multiline after giving order a rating user can't see what rating he has given. Same on the vendor side, there is no rating on order that is visible to the vendor. Vendor is unable to rate the user. Even after giving a 1 star rating to the vendor, Customer sees 0 rating on home page recommendations. Customer clicks on the recommended vendor, and can see a rating given in the bottom but that is not reflected in the other two places of rating on the vendor details screen.
- 38. Date of birth & Gender is missing on the sign up form of the vendor.
- 39. Users should not be stuck on any screen if there is a loading dialog, at least let the user go back to the previous screen during loading otherwise the user has to close the app and open it again.
- 40. My ratings on the vendor profile are not clickable, not showing anything.
- 41. Transactions on the vendor side are not reflecting its wallet balance. If the vendor has already added stc/card and goes to withdraw money it still asks me to select a bank.

- 42. There is no validation on offers, vendors can add more than 80% off.
- 43. If Vendor has deleted all his offers and vendor is also a recommended vendor being shown on home page to customers, then customers sees null% off on the vendor card top right green tag.
- 44. Vendors can not add all the available services, only few services are being shown to him when he tries to add a new service.
- 45. Why are we not tracking vendor location? Service based jobs are impossible without tracking vendors location.
- 46. Vendor can not change his address after signing up. We take location on the sign up form but after that What if the vendor wants to change his address or just wants to correct a marker on google map for his exact location.